JUL 2 5 2005

CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8) Applicant(s): Alkens et al.			R	Docket No. SW920000024US1
Application No. 09/547,273	Filing Date 04/11/2000	Exeminer Prieto, Beatriz		Group Art Unit 2142
Invention: METHOD, SYSTEM AND PROGRAM PRODUCT FOR MANAGING NETWORK PERFORMANCE				
I hereby certify that thisAmendment in 12 pages and Petition for Extension of Time in 1 page				
is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. 571-273-8300				
on July 25, 20	005			
(Date)				
				; 1
Dorothea Rubbone				
(Typed or Printed Name of Person Signing Certificate)				
Brothen Rullione				
(Signature)				
Note: Each paper must have its own certificate of mailing.				
,				1
RECEIVED				
OIPE/IAP				
JUL 2 7 2005				
JOC - "				
	•			!
				!

RECEIVED CENTRAL FAX CENTER

JUL 2 5 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Scrial No.

09/547,273

Conf. No.

4966

In Re Application of: Aikens et al.

Art Unit:

2142

Filed:

04/11/2000

Dkt. #: RSW920000024US (IBMR-0155)

Cust. No.:

23550

Examiner:

Prieto, Beatriz

Title: METHOD, SYSTEM AND PROGRAM PRODUCT FOR

MANAGING NETWORK PERFORMANCE

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Sir:

I. INTRODUCTORY COMMENTS

In response to the Office Action of February 23, 2005, please amend the abovereferenced patent application as follows:

The claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 7 of this paper.

09/547,273

Page 1 of 12